
RESALE COMMON CARRIER SERVICE

TELECONNECT LONG DISTANCE SERVICES
& SYSTEMS COMPANY
d/b/a Verizon Business Services
RESALE COMMON CARRIER SERVICE
COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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PURSUANT TO 807 KAR 5:011

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By 
Executive Director

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor

RESALE COMMON CARRIER SERVICE

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

By 

Executive Director

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

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Executive Director

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

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The following symbols are used herein only for the purpose indicated below:

R	-	to signify reduced rates.
I	-	to signify increased rates.
C	-	to signify changed regulation.
T	-	to signify a change in text but no change in rate or regulation.
S	-	to signify reissued material.
N	-	to signify new rate or regulation.
Z	-	to signify a correction.
M	-	to signify matter relocation without change.
D	-	to signify discontinued rate or regulation.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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APPLICABILITY

This tariff applies to intrastate service provided within the Commonwealth of Kentucky.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

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Executive Director

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SECTION A
DEFINITION OF TERMS

1. **ACCESS LINE:** A dedicated arrangement from the local telephone company or common carrier which connects a customer location to Carrier's location or switching center.
2. **ACCOUNT CODE:** A three (3) digit code entered by the caller to associate the telephone call with a particular department, project, cost center or client.
3. **AUTHORIZATION CODE:** A numerical code, one or more of which are assigned to a customer, to enable the Carrier to identify use of service on the customer's account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his account.
4. **BASIC SERVICE:** The Carrier's message toll service offered to residential and commercial or business customers under this tariff.
5. **CARRIER OR COMPANY:** Teleconnect Long Distance Services & Systems Company, unless specifically stated otherwise.
6. **CHARGEABLE TIME:** For billing purposes calls are charged for from the time the connection between the calling party and the called party is established. The time at the beginning of each minute of the connection determines the applicable rate period. Chargeable time ends when the calling station hangs up. If the called party hangs up but the calling party does not, billing stops when the connection is released by automatic timing equipment in the network. See Section D, paragraph 1.c. regarding billing for calls which are allowed to ring for an extended period but are unanswered.
7. **COMMERCIAL SERVICE:** A switched network service which provides for dial station originations for which the subscriber pays a rate that is described as a business or commercial rate in the applicable local exchange service tariff for switched service.
8. **CUSTOMER OR SUBSCRIBER:** The person, company, firm, corporation or other entity which orders or uses service and is responsible for the payment of charges and compliance with tariff regulations.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

**PUBLIC SERVICE COMMISSION
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SECTION A
DEFINITION OF TERMS

9. **DEDICATED SERVICE LINE (DSL):** A dedicated service line is a special access line between the first appearance of a Teleconnect Long Distance Services & Systems Company wide area telephone service at the customer's premises and the carrier's point of presence. The purpose of the DSL is to access the Carrier's WATS service (s) individually or in combination at the customer's option.
10. **POINT OF DESTINATION:** The telephone number called.
11. **POINT OF ORIGINATION:** The station (telephone) from which the customer initiates a call through the Carrier's switch.
12. **PREMISES:** The space designated by the customer as his residence or place of business for termination of the Carrier's service.
13. **RECOGNIZED HOLIDAYS:** New years Day, July 4, Labor Day, Thanksgiving Day and Christmas Day.
14. **RESIDENTIAL SERVICE:** A switched network service which provides for dial station originations for which the subscriber pays a rate that is described as a residential, non-commercial, or non-business rate in the applicable local exchange service tariff for switched service.
15. **VOLUME BILLING DISCOUNTS:** For certain service offerings the Carrier may provide discounts based upon monthly usage billing volume. Such discounts may be cumulative or incremental in nature.
- Cumulative discounting applies a usage level discount to total usage billed.
- Incremental discounting applies specific discounts to each level of usage billed.
16. **WATS ACCESS LINES (WALS):** "WATS Access Line (WAL)" refers to a specific type of a dedicated access line which provides a connection from the customer's designated premises to his equal access end office from which WATS service is provided.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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SECTION B
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1. Undertaking of Teleconnect Long Distance Services & Systems Company. Carrier is a resale common carrier providing intrastate communications service to customers for their direct transmission and reception of voice, data, or other type of telecommunications within the state of Kentucky. Service is available on a full time basis, twenty four hours a day, seven days a week.
2. Payment and Billing:
 - a) Service is provided and billed on a monthly basis. Long distance charges are billed in arrears and any recurring monthly charges are billed monthly in arrears.
 - b) Bills are payable and due upon receipt. Interest at a rate of 1-1/2% per cent per month or the highest rate lawfully allowed will be charged on any amount unpaid after thirty (30) days from rendition of billing.
 - c) The customer is responsible for payment of all charges for service furnished to the customer. Charges for installations, moves and rearrangements are payable upon demand by the Carrier.
 - d) The security of the customer's authorization codes is the responsibility of the customer. All calls placed will be billed and must be paid by the customer.
 - e) The Carrier reserves the right to examine the credit record of an applicant or customer. A customer whose service has been discontinued for nonpayment of bills will be required to pay any unpaid balance due to the Carrier before service is restored. In addition, the Carrier may require a security deposit from the discontinued customer desiring to re-establish service equal up to two (2) times the amount of the customer's estimated monthly billing, or at such level as allowed by a governmental or regulator agency having jurisdiction over the Carrier's customer deposit regulations, if any.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

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OF KENTUCKY

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2. Payment and Billing (Cont.):

- f) Applicants or customers whose financial condition is unknown or is unacceptable to the Carrier, or is not a matter of general knowledge, may be required to make a deposit of up to an amount equal to the monthly billing for residential subscribers, and two times the estimated monthly billing for business customers. Deposits will be administered in compliance with the rules and regulations of the Public Service Commission of Kentucky. The Carrier reserves the right to revise the amount of security deposit required to reflect actual billing experience and the payment habit of the customer.
- g) Simple interest at the prevailing rate prescribed by the Kentucky Public Service Commission, will be paid on all sums retained on deposit for a continuous thirty (30) day period or longer.
- h) The name(s) of the customer(s) desiring to use the service must be set forth in the application for service.
- i) For the purpose of billing, the start of service is the day of installation of the Carrier's service. The end of service date is the last day of the minimum notification for cancellation, or any portion of the last day, after receipt by the Carrier of notification of cancellation.
- j) If notice of a dispute as to charges is not received in writing by the Carrier within Forty five (45) days after a bill has been rendered, the billing will be considered correct and binding.
- k) In the event of a billing dispute between the customer and the Carrier for service furnished to the customer, which cannot be settled to mutual satisfaction, the customer may request, and the Carrier will comply with the request, a detailed review of the disputed amount. In this event the undisputed amount and any subsequent billing must be paid on a timely basis as prescribed in this tariff.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

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3. Minimum Service Period:

The minimum period for service is one (1) month.

4. Cancellation of Service by Customer:

- a) The customer may cancel service by giving notice, preferably in writing, up to the day cancellation is requested.

The Carrier will have up to thirty (30) days from the date of customer notification to complete the service disconnection. Any usage or recurring rates and charges incurred will be billed regardless of the customer's requested disconnect date.

Where the Carrier's service requires the use of a dedicated service line or special access line the customer must request disconnection one month prior to the date on which service is to be discontinued.

- b) If the customer orders service which requires special construction or special facilities dedicated to the customer's use and then cancels his order before the service begins, a charge will be made to the customer for the nonrecoverable portions of the expenditures or liabilities incurred expressly on behalf of the customer by the Carrier.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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5. Cancellation of Service by Carrier:

Without incurring liability, the Carrier may immediately discontinue service or cancel an application for service by written notice to the customer:

- a) For non-payment of any sum due to the Carrier for more than 30 days after the Carrier issues the bill for the amount due,
- b) For violation of any of the provisions governing the furnishing of service under this tariff,
- c) For any violation of any law, rule, regulation or policy of any government authority having jurisdiction over service, or
- d) By reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Carrier from furnishing service.
- e) The Carrier may terminate service on 20 days notice for blocking or restricting access to local exchange company operators and has subscribed to the carrier's Operator Services in instances where parties other than those which have control of the premises equipment and are the ultimate bill payer for the service may access the carriers service or has subscribed to Hospitality Call Completion and Billing Service.

6. Limitations of Service:

- a) Service is offered subject to the availability of the necessary facilities and subject to the terms and conditions of this tariff.
- b) Carrier reserves the right to discontinue furnishing service upon written notice when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff, the rules and regulations of the Public Service Commission of Kentucky or in violation of the law, or for nonpayment of service.
- c) Service may not be used for any unlawful purpose.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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7. Use of Service:

- a) Service may be used for the transmission of communications by the customer and the customer's authorized user(s).
- b) The customer may not use or permit others to use any of the services or facilities furnished by the Carrier under this tariff for any unlawful purpose.
- c) The customer shall promptly notify the Carrier of service failures and make all reasonable attempts to ascertain that the failure is not caused by customer provided facilities.

8. Liability:

- a) The liability of the Carrier for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service and not caused by the negligence of the customer, commences upon activation of the service. In no event will liability exceed an amount equivalent to the proportionate charge to the customer for the portion of the service during which such mistakes, omissions, interruptions, delays, errors or defects in transmission occur. The Carrier does not assume any liability for consequential damages. For the purpose of computing the amount of refund due the customer for such outages, a month is considered to have thirty (30) days.
- b) The Carrier shall not be liable for and the customer indemnifies and holds the Carrier harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of the customer or any other property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, under the terms location or use if not the direct result of the Carrier's negligence. No agents or employees of other Carriers shall be deemed to be agents or employees of the Carrier.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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8. Liability (Cont'd.):

- c) The Carrier shall not be liable for any failure of performance of its services due to causes beyond its control including but not limited to civil disorders, fire, flood, or other disasters, labor problems, or regulations or actions taken by any government agency having jurisdiction over the Carrier.
- d) The customer shall indemnify and save harmless the Carrier against:
 - 1. Claims for libel, slander, or infringement of copyright arising out of the material, data or other content transmitted over facilities furnished by the Carrier.
 - 2. Any claim which may arise as the result of the customer using the Carrier's service to conduct any business or activity which is illegal or otherwise against State or Federal laws.
- e) The Carrier shall not be liable for the actions, omissions or negligence of any other company or companies furnishing a portion of the service.
- f) Customer will be billed for and shall be responsible for any applicable state and federal taxes.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

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OF KENTUCKY

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9. Obligation of the Carrier:

a) Service Quality Commitment

In addition of the limitations of liability state elsewhere in the Carrier's tariffs, the Carrier offers its customers a "Quality First Promise" under the terms and conditions stated herein.

- i) The "Quality First Promise" is offered to all customers subscribing to qualifying Carrier service (s) as described in paragraph 9.a.vi. following, after the effective date of this tariff provision. This offer includes existing customers who add qualifying additional service (s) and to new customers subscribing to such service(s).
- ii) All qualifying new service(s) provided will include the Carrier's written "Quality First Promise" certificate which will be completed and signed by the Carrier's sales representative and left with the customer. It is the customer's responsibility to retain this certificate.
- iii) If after sixty (60) days of utilization of the Carrier's qualifying tariffed service(s) the customer is not satisfied with the performance of the Company or quality of the service provided, the customer determines that he desires to terminate the Carrier's service(s), and the Carrier is so advised within thirty (30) days, subject to the conditions in paragraph 9.a.iv. and v. following the Carrier will:
 - a) Return to the customer any of the Carrier's installation charges which were imposed at the initiation of the Carrier's service(s) which were subject to the "Quality First Promise".
 - b) Reimburse the customer for one time or non-recurring charges imposed by this former service provider (carrier) to reconnect his service to that carrier at the same level of service previously utilized, limited to 150% of the amount the Teleconnect Long Distance Services & Systems Company would charge for similar installation or service initiation work.
 - c) Limitation liability for damages and cost for lost time or time out of service are as provided for in Section B of this tariff.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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9. Obligation of the Carrier (Cont.):

a) Service Quality Commitment (Cont.)

- iv) The customer will receive reimbursement as described in paragraph iii. above by submitting the "Quality First Promise" certificate which was provided upon initiation of service(s), along with copies of supporting invoices or documentation for reinstallation costs incurred, to the Carrier within thirty (30) days of notification of cancellation of Carrier's service(s). The Carrier's address for such submissions is: Teleconnect Long Distance Services & Systems Company Quality First Promise, 728 North Pleasantburg Drive, Greenville, South Carolina, 29607. The Carrier will review and verify the documented cost information and provide appropriate reimbursement within forty-five (45) days of receipt of the certificate and billing invoice information.
- v) The "Quality First Promise" certificate submitted must be complete with authorizing signature of the individual who ordered the service(s) (customer) and the Carrier's sales representative who accepted the order for service(s).
- vi) This commitment and provision is applicable to all services in the Carrier's tariffs unless otherwise designated therein and is not transferable.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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Executive Director

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10. Terminal Equipment:

- A. Carrier's facilities and service may be used with or terminated in customer-provided terminal equipment or customer-provided communications systems, such as teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the customer, except as otherwise provided. The customer is responsible for all costs at his premises, including customer personnel, and the like, incurred in his use of Carrier's service.
- B. When such terminal equipment is used, the equipment shall comply with the minimum protective criteria set forth below and shall not interfere with service furnished to other customers. Additional protective equipment, if needed, shall be employed at the customer's expense.
- C. When service using Bell voice grade facilities is terminated in customer-provided terminal equipment, channel derivation devices, or communications systems, the customer shall comply with the following minimum protective criteria:
 - 1) When the facilities furnished under this tariff are used in common with Bell System Services, it is necessary in order to prevent excessive noise and crosstalk that the power of the signal applied to Bell lines be limited. A single valued limit fall applications cannot be specified. Therefore the power of the signal in the band over 300 Hertz which may be applied by the customer-provided equipment at the point of termination will be specified by the Carrier for each application, to be consistent with the signal power allowed on the telecommunications network.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

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OF KENTUCKY

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10. Terminal Equipment (Cont.):

- 2) To protect the telecommunications services from interference at frequencies which are about the band of service provided, Carrier will specify the acceptable signal power in the following bands to be applied by the customer-provided equipment of communications system at the point of termination to insure that the input to Bell facilities does not exceed the following limits.
 - a) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in the subsection (1) above.
 - b) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.
 - c) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.
 - d) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.
 - e) The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.
- 3) Where there is connection via customer-provided terminal equipment or communications system to a Message Telecommunications Service or a WATS service, to prevent the interruption or disconnection of calls, or interference with network control signaling, it is necessary that the signal applied by the energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
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Executive Director

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10) Terminal Equipment (Cont.):

- 4) Where such customer-provided equipment or communications system supplies, signals having components on the frequency spectrum below 300 Hertz excluding ringing signals, the currents and voltages (including all harmonics and spurious signals) the interface shall not exceed the following limits.
- a) The maximum rms (root-mean-square) value including dc and ac components, of the currents per conductor shall not exceed 0.35 ampere.
 - b) The magnitude of the peak of the conductor or ground voltage shall not exceed 70 volts.
 - c) The conductor voltage shall be such that the conductor to ground voltage limit in (b) preceding is not exceeding. If the signal source is of grounded, the voltage limit in (b) preceding applies to the conductor of conductor voltage.
 - d) The total weighted rms voltage within the band from 50 Hertz to 300 Hertz shall not exceed 100 volts. The total weighted rms voltage is the square root of the sum of the products times the square of the rms voltage of the individual frequency components. The weighting factors are as follows:

<u>For Frequencies Between</u>	<u>Weighting Factors</u>	
500 Hertz and 100 Hertz	2	4
100 Hertz and 300 Hertz	$f/10$	
	3.3	6.6
	$f/10$	

where f is the numerical value of the frequency in Hertz of the frequency component being weighted.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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10. Terminal Equipment (Cont.):

- D. The customer shall also comply with minimum protective criteria generally accepted in the telephone industry and other appropriate criteria as may be prescribed by the Carrier. The customer shall insure that his terminal equipment is properly interfaced with the Carrier's facilities, that the signals emitted into the Carrier's facilities are of the proper mode, bandwidth, power, data, speed, and signal level for the intended use of the customer and that the signals do not damage the Carrier's equipment, injure personnel or degrade service to other customers.
- E. If the customer fails to maintain and operate his terminal equipment properly, resulting in the occurrence of possibility of harm to Carrier's equipment, personnel or the quality of service to other customers, the Carrier may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety of service, the Carrier may, upon written notice, terminate the customer's service immediately.

11. Service Interruptions:

- a) Damages may arise out of impairment of service provided by the Carrier to its customers. Such impairment may be caused by defects or failures in facilities or by mistakes, omissions, interruptions, delays, errors, or defects in the provision of its services set forth herein. Such impairment may also be caused by the Carrier's failure to maintain proper standards of maintenance and operation, or by its failure to exercise reasonable supervision. The Carrier's liability for damages caused by any such impairment shall not exceed the proportionate charge to the subscriber for the period of service during which the impairment existed. The carrier has no liability for damages caused by the negligence of the subscriber.
- b) The Carrier shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to, injuries to persons or property from voltages or currents transmitted over the service of the Carrier caused by terminal equipment, except where a contributing cause is the malfunctioning of the Carrier provided connecting arrangement, in which event liability of the Carrier shall not exceed an amount equal to a proportional amount of the Carrier billing for the period of service during which such mistake, omission, interruption, delay, error defect in transmission or injury occurs.

12. Inspection, Testing & Adjustment:

- a) The Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether tariff requirements are being complied with in the installations, operation or maintenance of the customer's or the Carrier's equipment. The Carrier may interrupt the service at any time as necessary without penalty to itself, because of departure from any of these requirements.
- b) Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier by the customer for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to the Carrier.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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SERVICE DESCRIPTIONS

1. Basic Direct Dialing Service (First Choice):

First Choice is offered to residential and business customers. There is no monthly subscription fee. One authorization code is furnished with this basic service. Additional authorization codes are provided at rates shown in Section D, Rates and Charges. Volume billing discounts are applicable to the customers total monthly billing as specified in Section D, Rates and Charges.

Each First Choice customer is billed individually for each call placed through the Carrier since the previous month's billing. Each call is measured and billed per minute or fraction thereof as described in Section A, Definition of Terms, Chargeable Time, preceding. (Fractional minutes are rounded up to the next minute). Minimum length of call is one minute. See Section D, Rates and Charges, for the applicable rate schedule.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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2. Directory Assistance:

The Carrier optionally provides the customer directory assistance on a pass through basis to other carriers offering Directory Assistance Services. The Carrier will charge a flat, per call cost based rate for each Directory Assistance call placed through its service as specified in Section D, Rates and Charges.

3. Operator Service:

The following classification of calls will be addressed in this section:

- A. Calls made from Teleconnect presubscribed payphones or institutional phones and which are completed with the assistance of a Company operator;
- B. Calls made from payphones or institutional phones which are not pre-subscribed to Teleconnect, but are placed by dialing 10-10852 or any other Teleconnect carrier identification code and which are completed with the assistance of a Company operator;
- C. Calls made from private residential or business phones pre-subscribed to Teleconnect and which are completed with the assistance of a Company operator;
- D. Calls made from private residential or business phones which are not pre-subscribed to Teleconnect, but are placed by dialing 10-10852 or any other Teleconnect carrier identification code and which are completed with the assistance of a Company operator;
- E. Calls which are billed to a Local Exchange Company calling card regardless of the phone from which the call is placed;
- F. Calls which are placed from business phones for which prearrangement with Teleconnect has been made and are billed through third-party credit cards; and
- G. Calls which are placed from business phones for which prearrangement with Teleconnect has been made and for which certain call parameters are provided to the customer on a real-time basis.

The applicable rates and charges can be found in Section D – Rates and Charges of this tariff.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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4. 10-10321 Plan:

The Company will offer the following plan to new and existing customers who access Teleconnect services by dialing the Company Carrier Identification Code (CIC) 10-10321. Customers who access Teleconnect service by dialing CIC 10-10321 will be charged the following per minute rates for intrastate and intraLATA calls.

See Section D – Rates and Charges for the applicable rate.

5. 10-10220 Plan:

The Company will offer the following plan for customers who access company service by dialing the Company designated Carrier Identification Code (CIC) 10-10220. The customer will be charged for the first 10 minutes (or any portion thereof) of usage per call and per minute for each minute of usage thereafter.

See Section D – Rates and Charges for the applicable rates.

6. 10-10987 Calling Plan:

10-10987 Calling Plan is an outbound service that allows customers to originate intrastate (interLATA and intraLATA) calls via local exchange carrier access facilities.

Rates: Customers who access Teleconnect services by dialing Company Carrier Identification Code (CIC) 10-10987 will be charged; 1) a per-call surcharge, and 2) per minute for each minute of intrastate (interLATA and intraLATA) usage, excluding calls to Operator Service and Directory Assistance.

See Section D – Rates and Charges for the applicable rates.

7. Instate Access Recovery Fee:

A monthly service charge that is applied to customers subscribed to the Company for long distance services associated with a residential telephone line or billed to a residential account. This charge reflects cost incurred by the Company in providing instate long distance service over customer's local exchange provider's network. Customers will be exempt from this charge during any monthly billing period when company spending is less than \$1.00.

See Section D – Rates and Charges for the applicable rate.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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8. TUSA TalkSmarter Block-of-Time 500:

TUSA TalkSmarter Block-of-Time 500 is an outbound and inbound service designed primarily for residential customers. TUSA TalkSmarter Block-of-Time 500 includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for calling card service. No term plan options will apply to this service. All intrastate Dial 1 calls and calling card calls will have a 60 second rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees:

Customers subscribed to this plan must pay a monthly recurring charge, as specified in (T)
http://www.talksmarterusa.com/plan_details.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$15.00.

Access Methods and Charges: (T)

- a. Dial-1 Access: TUSA TalkSmarter Block-of-Time 500 can be used for Dial-1 access. Customers will receive an allotment of up to 500 minutes per monthly billing period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. TUSA TalkSmarter Block-of-Time 500 customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

See Section D – Rates and Charges for the applicable rates.

- b. Calling Card: TUSA TalkSmarter Block-of-Time 500 Calling Card access is available for origination from touch tone or rotary phones by dialing an Teleconnect provided 800 number.

See Section D – Rates and Charges for the applicable rates.

- c. Personal 800 Number: Personal 800 is non-applicable to customers who subscribe to this service.

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Erik Sanchez
Tariff Specialist

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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By 
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RESALE COMMON CARRIER SERVICE

SECTION C
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8. TUSA TalkSmarter Block-of-Time 500 (Cont.):

- d. Directory Assistance/Directory Assistance Call Completion: A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number. Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charge a usage rate in accordance with the Company local Exchange Service to which the customer is presubscribed for completed calls.

See Section D – Rates and Charges for the applicable rates.

- e. Operator Assistance: Operator Services are outbound services allowing the customer to originate calls via local exchange carrier facilities, or by using a Company or Local Exchange Carrier calling card. All Operator Services calls are subject to one minute initial increment with additional one minute increments. When a call is subject to more than one service charge, only the highest service charge applies.

See Section D – Rates and Charges for the applicable rate.

Surcharge: The following surcharge apply with a one time per-call placement charge added to the initial minute of each Teleconnect Operator Service call.

See Section D – Rates and Charges for the applicable rates.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

EFFECTIVE
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RESALE COMMON CARRIER SERVICE

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9. TUSA TalkSmarter USA:

TUSA TalkSmarter USA is an outbound and inbound service designed primarily for residential customers. TUSA TalkSmarter USA includes a flat rate structure for Dial-1, and calling card service. No term plan options will apply to this service. All intrastate Dial-1 calls will have 60 second rounding for the first minute and 6 second for each additional minute. Intrastate Calling Card calls will have 60 second rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: See Section D – Rates and Charges for the applicable rate.

Access Method and Charges:

- a) Dial-1 Access: TUSA TalkSmarter USA can be used for Dial-1 access. Customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

See Section D – Rates and Charges for the applicable rates.

- b) Calling Card: TUSA TalkSmarter USA Calling Card access is available for origination from touch tone or rotary phones by dialing a Teleconnect provided 800 number. Customers will be charged a per minute rate for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. No per call surcharge will apply to these calls. All other calls will be charged a per minute rate for all intraLATA and interLATA calling card calls. No per call surcharge will apply to these calls.

See Section D – Rates and Charges for the applicable rates.

- c) Personal 800 Number: Personal 800 is non-applicable to customers who subscribe to this service.

- d) A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number. Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charge a usage rate in accordance with the Company local Exchange Service to which the customer is pre-subscribed for completed calls.

See Section D – Rates and Charges for the applicable rates.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

EFFECTIVE
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RESALE COMMON CARRIER SERVICE

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10. Basic Service:

Basic Service is a one-way, dial-in dial-out multipoint service that allows customers to originate and terminate intrastate (interLATA and intraLATA) calls via Company-provided local business telephone lines. Subscribers to Basic Service may originate calls only in the city or cities in which they maintain an active Basic Service account. Basic Service calls are rounded to the next higher full minute.

Per Minute Usage Charges:

The following per minute charges will apply to all Basic Service calls. In addition, Volume Discounts, and described in Teleconnect's FCC Tariff No. 1 will be available.

InterLATA Per Minute Usage Rates: See Section D – Rates and Charges for the applicable rates.

11. Casual Caller Dial-1:

An instate interLATA and intraLATA per minute rate with no surcharge is applicable to calls placed by Casual Callers who access Company service by direct dial access or by dialing 10-10222, 10-10286 or any other Company Carrier Identification Code.

See Section D – Rates and Charges for the applicable rate.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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1. First Choice Service:

- a) A charge per call will apply for each call connected based upon the mileage of the call between the originating LATA listed in Section E following and the terminating rate center (city) as determined by the V and H coordinates method as described in the NECA F.C.C. Tariff No. 5 which is currently on file with the Public Service Commission.
- b) Discounts for evening, night and weekend time periods (see paragraph e. following) apply, based on the specific time period of the minute, or fraction thereof, of usage. For the initial period, the discount applicable at the start of the conversation minute applies. For additional minute(s), the discount applicable is the discount which is in effect at the calling party's station when the additional minute occurs. If an additional minute is split between two rate periods, the rate period applicable at the start of the minute applies to the entire minute.
- c) In the event a call is placed, rings for over 150 seconds, but is unanswered, billing will be imposed 30 seconds from the time ringing began. Upon customer request the Carrier will credit the customer's account for uncompleted calls as appropriate.
- d) In the event a call is placed, reaches a busy tone, and is allowed to "busy" for over ninety (90) seconds, billing will be imposed from the time the busy tone connection was established.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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1. First Choice Service (Cont.):

- e) Basic Service long distance rates for weekday periods (8am to 5pm) for residential and commercial customers.

<u>Rate</u> <u>Mileage</u>	<u>Initial Minute</u>			<u>Add'l Minute</u>		
	<u>Day</u>	<u>Eve</u>	<u>N/W</u>	<u>Day</u>	<u>Eve</u>	<u>N/W</u>
0 - 10	.2800	.1800	.1300	.2070	.1320	.0950
11 - 22	.2800	.1800	.1300	.2070	.1320	.0950
23 - 55	.2800	.1800	.1620	.2070	.1320	.1180
56 - 124	.3000	.1840	.1880	.2280	.1540	.1370
125 - 292	.3000	.1840	.2000	.2540	.1690	.1460
293 - 430	.3100	.1900	.2100	.2760	.1880	.1500

- f) Carrier Recognized Holidays: Evening rate discounts will apply to all calls placed through the Carrier on Carrier Recognized National Holidays except when a lower rate would normally apply. Carrier recognized holidays are listed in Section A, under Definitions.

- g) Billing Volume Discounts: A discount is applicable to the total monthly Basic Service billing amount for long distance calling as specified below:

<u>Monthly Billing Volume</u>	<u>Cumulative Discounts</u>		
	<u>Day</u>	<u>Eve</u>	<u>Night</u>
\$ 0 to \$ 50.00	0%	0%	0%
\$ 50.01 to \$ 100.00	1%	1%	1%
\$ 100.01 to \$ 150.00	3%	1%	1%
\$ 150.01 to \$ 500.00	4%	2%	1%
\$ 500.01 to \$ 750.00	6%	2%	1%
\$ 750.01 to \$1,000.00	8%	2%	1%
\$1,000.01 plus	10%	2%	1%

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

EFFECTIVE
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RESALE COMMON CARRIER SERVICE

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2. Directory Assistance:

Directory Assistance charge for calls placed by the customer to other Carrier's Directory Assistance Service. Calls so placed are billed to Teleconnect by the other Carrier as are local access charges for customer call origination and termination. The charge shown below is applied to recover costs.

Directory Assistance Charge per call \$1.99

One request may be made on each call to Directory Assistance.

3. Authorization Code and Rates:

First Code: no charge

Additional codes up to 5,
per code per month \$1.00

Additional codes over 5,
per code, per month \$0.50

4. Enhanced Services Rates and Charges:

a) Project Accounting Code Service rates
Per month
\$10.00

b) Verifiable Project Accounting Code (VPAC) Service

Standard VPAC, per month \$20.00

Customized VPAC

	<u>Monthly Rate</u>
Up to 25 codes	\$ 20.00
Over 25 to 50 codes	\$ 30.00
Over 50 to 100 codes	\$ 40.00
Over 100 to 200 codes	\$ 60.00
Over 200 to 300 codes	\$ 80.00
Over 400 codes	\$100.00

Discount - Customized VPAC rates are reduced by 50% when total long distance usage billed by the Carrier per account is \$3,000 or more per month.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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Executive Director

RESALE COMMON CARRIER SERVICE

SECTION D
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4. Enhanced Services Rates and Charges (Cont.):

c) Speed Number Service Rates and Charges

Monthly rate	-0-
Speed number service installation charge per speed number maximum of 16 numbers	\$0.50
Minimum charge	\$5.00
Charge for changing speed numbers, per change	\$1.00

d) Management Report Service Rates

Department Billing (Level 1) per month	\$10.00
Called Number Analysis (Level 2) per month	\$10.00
Customized Billing (Level 3) Special quote as filed in Section E	

5. Re-establishment of Service Charge:

If a customer's service is disconnected for nonpayment of a sum due to the Carrier, a one time charge will be billed to the customer, upon receipt of payment in full and reconnection of service.

Re-establishment of service charge	\$10.00
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6. Bad Check Charge:

The Carrier will bill the customer a one time charge if the customer's check for payment of service is returned for insufficient funds.

Bad check charge per check	\$10.00
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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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RATES AND CHARGES

7. Operator Service:

- A) Surcharges¹ - The following per call service charges apply to calls falling under classifications a) through g) as outlined in Section C above.

	<u>Per Call</u>
1) Station to Station	\$3.95
2) Person to Person	\$4.89
3) LEC/Commercial Credit Card	\$0.80
4) Operator Dialed	\$1.14
5) Third Party Billed	\$3.95

- B) Per Minute Usage Rates - The following per minute usage rates apply to all calls falling under classifications a) through g) as outlined in Section C above.

<u>Mileage Band</u>	<u>Business Day</u>		<u>Evening</u>		<u>Night & Weekend</u>	
	<u>1st Min.</u>	<u>Add'l Min</u>	<u>1st Min.</u>	<u>Add'l Min</u>	<u>1st Min.</u>	<u>Add'l Min.</u>
1 - 10	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900
11 - 16	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900
17 - 22	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900
23 - 30	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900
31 - 55	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900
56 - 85	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900
86 - 124	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900
125 - 196	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900
197 - 292	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900
293 - 430	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900	\$.6900

¹For calls placed from private residential or business phones by casual callers which are completed with the assistance of a Teleconnect operator, an additional surcharge of \$2.50 will apply.

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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RATES AND CHARGES

8. 10-10321 Plan:

IntraLATA Per Minute Rate: \$0.20
InterLATA Per Minute Rate: \$0.20

9. 10-10220 Plan:

The customer will be charged \$0.99 for the first 10 minutes (or any portion thereof) of usage per call and \$0.15 per minute for each minute of usage thereafter.

10. 10-10987 Plan:

Per Minute Rate: \$0.04
Per Call Surcharge: \$0.53

(l)

11. Instate Access Recovery Fee:

Monthly Charge: \$2.30

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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Executive Director

RESALE COMMON CARRIER SERVICE

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12. TUSA TalkSmarter Block-of-Time 500:

Monthly Account Fee: \$15.00

Dial-1 Access: Customers will receive an allotment of up to 500 minutes per monthly billing period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. TUSA TalkSmarter Block-of-Time 500 customers will be charged \$0.03 for each minute of usage over the allotment.

Calling Card: Customers will be charged a per minute rate of \$0.15 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. No per call surcharge will apply to these calls. All other calls will be charged a per minute rate of \$0.89 for all intraLATA and interLATA calling card calls. No per call surcharge will apply to these calls.

Directory Assistance Per Call Charge: \$1.99

Directory Assistance Call Completion Per Call Charge: \$0.35

Operator Assistance Per Minute Rate: \$0.28

Operator Assistance Per Call Surcharges:

Per Call Surcharge:

3rd Party \$3.95

1st Party Station-to-Station \$3.95

1st Party Person-to-Person \$4.89

Station-to-Station Collect \$2.25

Person-to-Person Collect \$3.89

LEC/Commercial Calling Card \$0.80

Operator Dialed \$1.14

13. TUSA TalkSmarter USA:

Monthly Account Fee: \$4.95 monthly recurring charge.

Dial-1 Access: Customers will be charged \$0.05 per minute for intrastate (interLATA and intraLATA) dial-1 usage.

Calling Card: Customers will be charged a per minute rate of \$0.15 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. No per call surcharge will apply to these calls. All other calls will be charged a per minute rate of \$0.89 for all intraLATA and interLATA calling card calls. No per call surcharge will apply to these calls.

Directory Assistance Per Call Charge: \$1.99

Directory Assistance Call Completion Per Call Charge: \$0.35

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Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

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RESALE COMMON CARRIER SERVICE

SECTION D
RATES AND CHARGES

14. Basic Service:

The following per minute usage rates will apply to all interLATA Basic Service calls.

<u>Mileage Band</u>	<u>Peak</u>	<u>Off-Peak</u>
All Mileage Bands	\$.1400	\$.0700

15. Casual Caller Dial-1:

An instate interLATA and intraLATA per minute rate of \$1.19 with no surcharge is applicable to calls placed by Casual Callers who access Company service by direct dial access or by dialing 10-10222, 10-10286 or any other Company Carrier Identification Code.

16. Payphone Use Charge:

An undiscountable \$0.55 per call charge is applicable to calls that originate from any payphone within the state used to access Teleconnect services as follows. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with Teleconnect service, applies for the use of the instrument used to access Teleconnect service and is unrelated to the Teleconnect service accessed from the payphone. Customers of the Services offered by Teleconnect will be charged the payphone use charge for each call which is placed from payphones within the state. The payphone use charge does not apply to calls placed from payphones at which the customer pays for service by inserting coins during the progress of the call; calls using Telecommunications Relay Service; and calls originated by customers with qualified hearing or speech impairments who are certified. (N)

ISSUED: December 30, 2005

Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105


PUBLIC SERVICE COMMISSION
OF KENTUCKY

EFFECTIVE DATE 1/4/2006

1/4/2006

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By



Executive Director

RESALE COMMON CARRIER SERVICE

SECTION E
SERVICE AVAILABILITY

The Carrier provides service from the following originating local access transport areas:

Louisville, Kentucky
Owensboro, Kentucky
Winchester, Kentucky

ISSUED: October 13, 2005

Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

PUBLIC SERVICE COMMISSION
OF KENTUCKY

EFFECTIVE
10/28/2005

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By



Executive Director

RESALE COMMON CARRIER SERVICE

SECTION F

Sample Form

.01 TELECONNECT LONG DISTANCE SERVICES SAMPLE BILL

Account No:
Telephone No:

Charges for Period Ending
December 14, 2004

Page 1 of 4



For Automated Customer Service,
call 1-800-256-5000

22SP1
Telecom*USA
Invoice No:
40963340

SMARTminutes

ACCOUNT SUMMARY

BALANCE FORWARD	NEW CHARGES	TOTAL DUE	DUE DATE
\$94.83	\$29.74	\$124.57	UPON RECEIPT

IMPORTANT!
Please see reverse for account information.

Previous Charges and Adjustments	
Charges	\$94.83
Payments through 12/13/04	\$0.00
Balance Forward	\$94.83
New Charges	\$29.74
Total Amount Due	\$124.57

✂ **PLEASE FOLD BELOW AND DETACH RETURN ONLY TO THE POWER PORTION** ✂
Statement Date: December 15, 2004 Account No: 4T467049

☐ Check here if moving and update your
change of address on the reverse side.

Indicate
amount paid



#BXNDZMRA *****001-000-000007 2 SP1 .370
#4T467049UR000008# 874 *XBAN*75*01* *

PLEASE MAKE CHECK OR MONEY ORDER
PAYABLE TO Telecom USA. DO NOT
SEND CASH. RETURN THIS FORM WITH
YOUR PAYMENT.

MAIL TO:

TELECOM*USA
PO BOX 108271
ATLANTA, GA 30348-5271

402893 04290406070004097 409633404 00002974 00012457

ISSUED: October 13, 2005

Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105


**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
10/28/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**
By
Executive Director

RESALE COMMON CARRIER SERVICE

SECTION F

Sample Form

.01 TELECONNECT LONG DISTANCE SERVICES SAMPLE BILL (Cont.)

Account No: _____ Charges for Period Ending _____ Page 2 of 4
Telephone No: _____ December 14, 2004 23SP1
 For Automated Customer Service,
call 1-800-256-5080 **Telecom*USA**
Invoice No:
40963340

SMARTminutes

Our records indicate a balance of \$94.83 remains from your previous invoice(s). Payment for this entire balance is due "UPON RECEIPT" of this invoice. If the entire balance has been mailed, please disregard this reminder. If not, please contact us at 1-800-290-3499 to ensure your account remains active.



WRITTEN INQUIRIES: Telecom*USA, P.O.Box 4623, Iowa City, IA 52244-4623

INVOICE CONTINUES ON NEXT PAGE

MOVING? Simply provide your new address and telephone number below and we will be sure your Telecom*USA account moves with you. If you currently do not have all of the specific information, please provide the date you plan on moving.

YOUR NEW ADDRESS

Name _____ () _____
Current Phone Number
Address _____ () _____
New Phone Number
City _____ State _____ Zip _____ MOVE DATE: _____

By signing, I authorize Telecom USA to transfer my long distance service from my old telephone number to the number listed above. I understand that I may choose one long distance company for each phone number and my local phone company may charge a small fee for this and any other change. I authorize Telecom USA to provide my long distance service and to notify my local phone company of my choice for the phone number(s) listed above. Need to make a change to your account? Please call Customer Service at the number listed above.

SIGNATURE (Required) x _____

DATE _____

ISSUED: October 13, 2005

Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
10/28/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By _____

Executive Director

RESALE COMMON CARRIER SERVICE

SECTION F

Sample Form

.01 TELECONNECT LONG DISTANCE SERVICES SAMPLE BILL (Cont.)

Account No:
Telephone No:

Charges for Period Ending
December 14, 2004

Page 3 of 4

24SP1
Telecom*USA



For Automated Customer Service,
call 1-800-256-5060

Invoice No:
40963340

SMARTminutes

ENSURE YOU KEEP YOUR TELECOM*USA BENEFITS!
Simply call your local phone company today and
request that your local toll and long distance
service not be switched to another company
without your verbal or written authorization.

Effective February 1, 2005, the Carrier Cost Recovery Charge
assessed on your state-to-state and international charges will
increase to 88 cents. This charge recovers costs the Company
incurs in connection with several federal programs, federal
regulatory fees, and the costs associated with state-to-state
access charges.

Service Summary

Calling Plan (11/15/04 to 12/14/04)	\$5.00
Long Distance	\$18.37
Current Taxes and Surcharges	\$5.62
Instate Access Recovery Fee	\$.75
New Charges	\$28.74

Long Distance

Non-Plan Calls from

DATE	TIME	RATE	TO/FROM	NUMBER	MIN	AMOUNT
Nov 19	12:24P	D	TO ATLANTA GA	404-525-	1	.11
20	09:59A	D	TO BALTIMORE MD	410-338-	2	.22
20	10:05A	D	TO BALTIMORE MD	410-338-	1	.11
20	10:06A	D	TO BALTIMORE MD	410-338-	1	.11
20	10:24A	D	TO BALTIMORE MD	410-338-	1	.11
28	11:38A	D	TO NEWTON MA	617-527-	35	3.85
Dec 08	09:41P	D	TO GREENWICH CT	203-661-	3	.33
08	09:45P	D	TO BOISE ID	208-861-	1	.11
09	12:20P	D	TO BOISE ID	208-387-	2	.22
09	12:22P	D	TO BOISE ID	208-861-	1	.11
09	03:53P	D	TO BOISE ID	208-387-	35	3.85
09	04:47P	D	TO BALTIMORE MD	443-695-	1	.11
09	04:48P	D	TO BRYNPKLNCM MD	410-636-	1	.11
11	06:08P	D	TO GREENWICH CT	203-661-	21	2.31
11	08:02P	D	TO STAMFORD CT	203-566-	2	.22
11	08:02P	D	TO STAMFORD CT	203-536-	59	6.49
Total Non-Plan Calls from						\$18.37

Total Long Distance **\$18.37**

INVOICE CONTINUES ON REVERSE PAGE

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

ISSUED: October 13, 2005

10/28/2005
EFFECTIVE: October 28, 2005

**PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

Erik Sanchez
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105

By 
Executive Director

Sample Form

Telecom★USA
Invoice No:
40963340

END OF CHARGES. THANK YOU FOR CHOOSING TELECOM USA

**PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By [Signature]
Executive Director